

## CoC Site Review Questions

*The following questions are intended to help with conversations during Continuum of Care HUD-funded projects during site visits in 2016. There are no required questions, nor do questions have to be followed in a particular order. It would be helpful, however, if at least one question from each section were discussed. Please also arrange for some note-taking so that information can be shared with the entire Council and to better ensure follow-up where merited.*

### Intake Process

- Describe a typical client and what's a typical intake session looks like?
- How do you use the VI-SPDAT?
- Do you have any special or niche eligibility requirements that should be considered as we develop prioritization lists? (For example, Willis Dady is a shelter that serves men and men with families) *[Background note: The Balance of State CoC will need to develop written priority list (PL)] procedures and/or protocols. Any special eligibility requirements within the BoS CoC geography will need to be written into the PL procedures.]*

### Local Community

- How do you define your "local community?" Does this match up with the general public's understanding?
- Who are your key community partners in addressing the needs of local homeless populations?
- How do local governments support ending homelessness generally and your services specifically?
- How does the general public view (or understand) any local homeless concerns?
- What are the characteristics of the local homeless populations?
- Describe the local funding environment for services that target homeless or near homeless individuals and families?
- What local homeless planning groups exists in your community? Do you work with them? Do they work together?

### What's working? What's not?

- When you review your current program data compared to any target service levels or outcomes discussed in the grant application of your operating year, are your services on track for meeting your targets? If you are not on track, what factors may be impacting your results?
- How well does HMIS work for you? Anything you want to share anything – concerns or success stories-- about our current HMIS service provider? Do you need to use additional databases or data systems to perform your work?

### S.W.O.T.

- What do you consider to be your strengths as a local homeless services provider?
- Where do you see areas for improvement in your own and your community's homeless service delivery?
- Are there any emerging opportunities your agency, your community or the state should be exploring?
- Have you identified any concerns within your community that have a negative impact on your agency's capacity to assist local homeless people?

### The Council

- What questions do you have about or for the Iowa Council on Homelessness?
- What can the Council be doing to better serve your organization?
- If we move to regions for coordinated entry, would you like to see the council be re-structured to support regional services (as an alternative to the current committee structure)

### Iowa Quality Standards

The Iowa Council on Homelessness contracted the development of the Iowa Quality Standards for housing service providers.

- 1. Have you or your organization used the Iowa Quality Standards? What factors or considerations did your organization use to determine if you would implement or not implement these standards?
- 2. If you answered yes, would you recommend the standards to another organization?
- 3. If you have not used the standards, why not? (indicate all that apply)

☐ I don't have time.

☐ I don't have staff capacity.

☐ The standards don't apply to me or my organization.

☐ My organization does not provide direct services.

☐ I don't know where to find information about the standards.

☐ I didn't know about the standards until now.

☐ Other (please specify)